



Anthem issues premium credits to employer groups

Dear trusted partner,

We continue to look for ways to provide support and financial relief to you and your employees during the COVID-19 emergency.

Shelter-in-place orders across the country have caused significant disruptions to traditional patterns of care. **As a response to these challenges, we are supporting our customers by issuing you a premium credit based on your April 2020 invoice.**

You will see the credit on your August 2020 invoice (issued in July 2020):

- 15% of the April premium bill for your Anthem medical plan
- 50% of the April premium bill for your Anthem dental plan (if applicable)

We are issuing credits to Fully Insured Large Groups, Small Groups, and National Accounts with Anthem medical and/or dental plans. Self-funded groups are not eligible for these credits.

We estimated the credits for your market and segment based on COVID-19 impact, actual claims during the first few months of the year, and anticipated claims for the remainder of the year.

If you have questions about your invoice or premium credit, please contact your Anthem billing representative or call the billing contact number on your invoice.

We hope the premium credits will provide some financial relief, contribute to your company's financial wellness, and demonstrate how highly we value your business.

Sincerely,

Peter D. Haytaian
Executive Vice President and President
Commercial and Specialty Business Division